



**VERITAS™**

**BUSINESS WITHOUT INTERRUPTION™**

# **Evolution of SAN Management and Virtualization in a Multi-Platform Enterprise-9038**

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**THE DATA AVAILABILITY COMPANY™**

# Situation Analysis

- ▼ **Computing is cheap**
  - Moore's law is holding
  - GHz home computers, \$1K servers,...
- ▼ **Bandwidth is cheap**
  - ISDN, xDSL, cable modem,...
- ▼ **Storage is cheap**
  - <\$.01 megabytes for the home, enterprise \$.03
- ▼ **All this cheap stuff is being applied to make business more effective**
- ▼ **Result: fundamental changes in IT**
  - New application ⇒ new server
  - Email to the next cubicle
  - Text is a dying data form
  - Keep everything online forever, and

Data  
Access

Data  
Protection

# Situation Analysis Continued

- ▼ **“Information islands”**
  - It seems that data is never where it needs to be
- ▼ **Results:**
  - Applications are less available than they could be
  - Responsiveness to partners and customers is less than it could be
- ▼ **IT management nightmares**
  - Thousands of servers
  - Millions of files
  - Trillions of bytes
  - Tens of sysadmins
- ▼ **Results:**
  - impending data chaos
  - IT management cost consumes technology savings

Data  
Access

Data  
Protection

# What is a SAN?

- ▼ **1996: Fibre Channel trying to get launched against a strong incumbent**
  - *Much* more expensive than SCSI
  - 80 MB/s on SCSI roadmaps
- ▼ **Very unproven**
  - Few devices with poor interoperability
  - Little infrastructure or system support
  - Disjoint topologies
  - Warring industry associations
- ▼ **Problem for promoters**
  - Make it seem like Fibre Channel offers something not available with alternative interconnects
  - Hold attention share until products mature

Data  
Access

Data  
Protection

# What You Were Supposed To Think

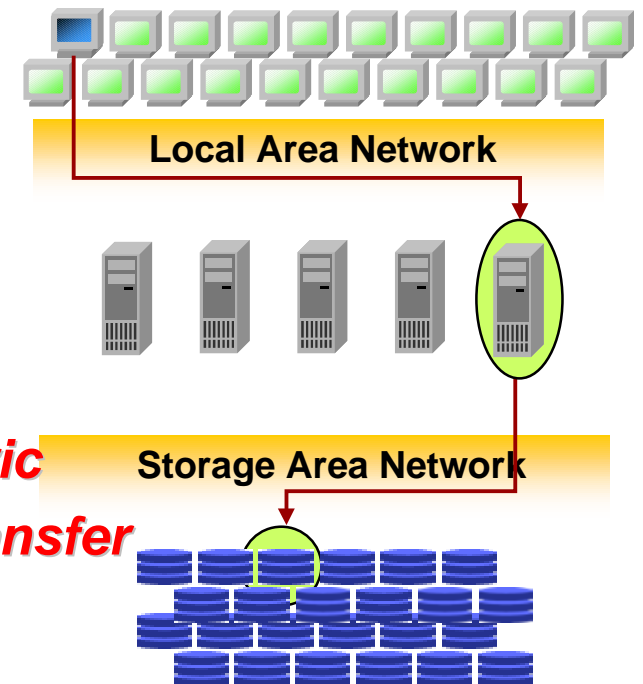
## ▼ Local Area Network

- Any-to-any connectivity
- >>bandwidth
- New computing “style” *client-server*
- New apps, e.g. *collaborative computing*

*by analogy:*

## ▼ Storage Area Network

- ▼ Any-to-any connectivity
- ▼ >>bandwidth
- ▼ New storage “style” *storage-centric*
- ▼ New apps, e.g. *server free data transfer*



Data  
Access

Data  
Protection

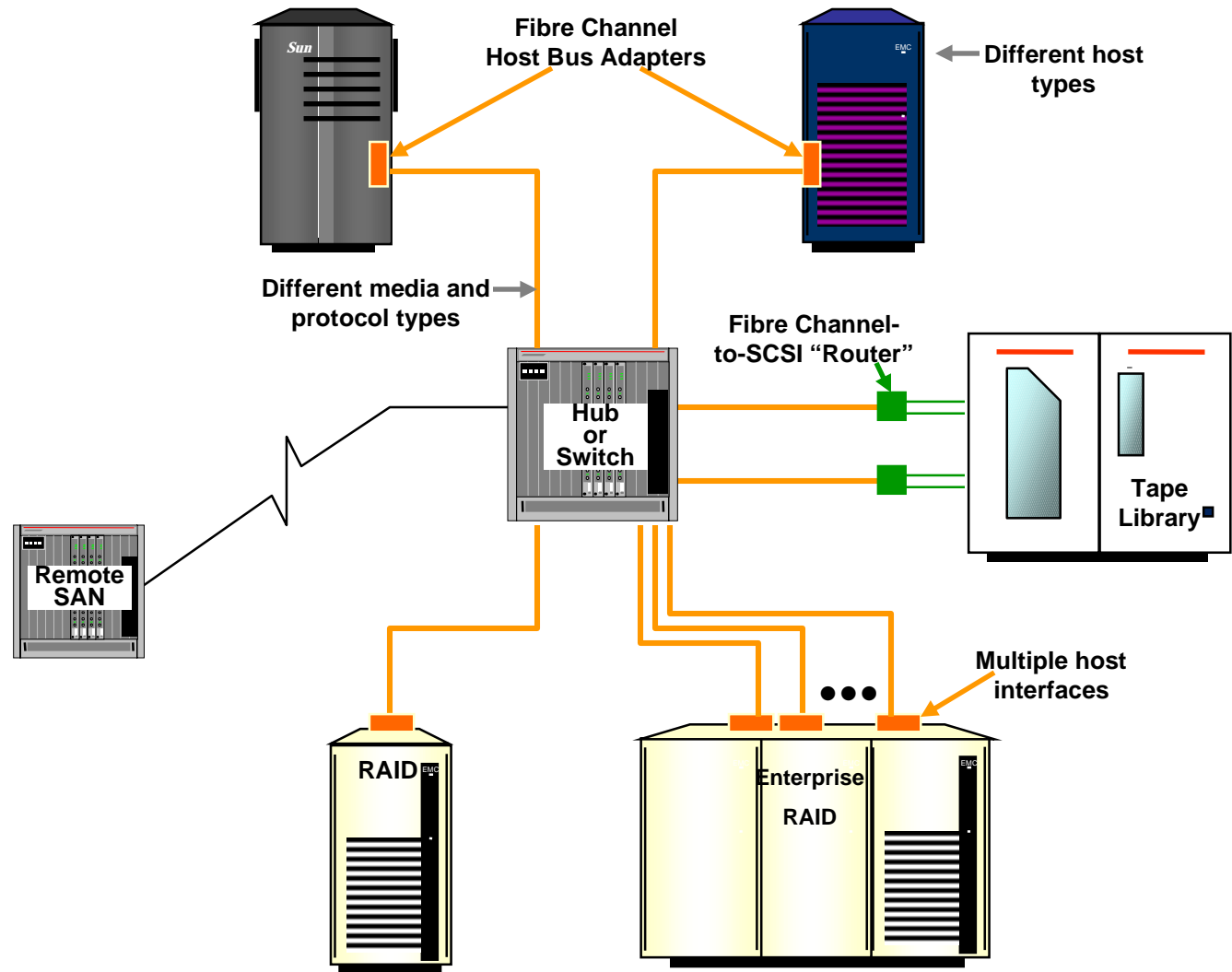
# Surprise: It Happened!

- ▼ **Today,**
  - It is possible to connect tens of thousands of storage devices to hundreds of servers
- ▼ **Today,**
  - Fully interconnected system I/O bandwidth of tens of gigabytes per second can be purchased off the shelf
- ▼ **Today,**
  - It is possible to share automated tape libraries among servers, to move data directly between devices, and build large computer clusters
- ▼ **Today,**
  - Storage vendors talk openly of building computing strategies around a central storage strategy *and system vendors listen!*

Data  
Access

Data  
Protection

# Anatomy Of A SAN



Data Access

Data Protection

# “Infrastructure” Media And Protocols

## ▼ Function

- Links between SAN components
- Protocols: “languages” optimized for data movement

## ▼ What’s new with SAN

- Short-haul copper (30m/link)
- Campus and long-haul fiber (2km-10km/link)
- Multiple data protocols on one physical interconnect

## ▼ What’s enabled by SAN capabilities

- Trading cost for distance
- Remote mirroring and vaulted tape drives
- A single communications infrastructure for volumes and files

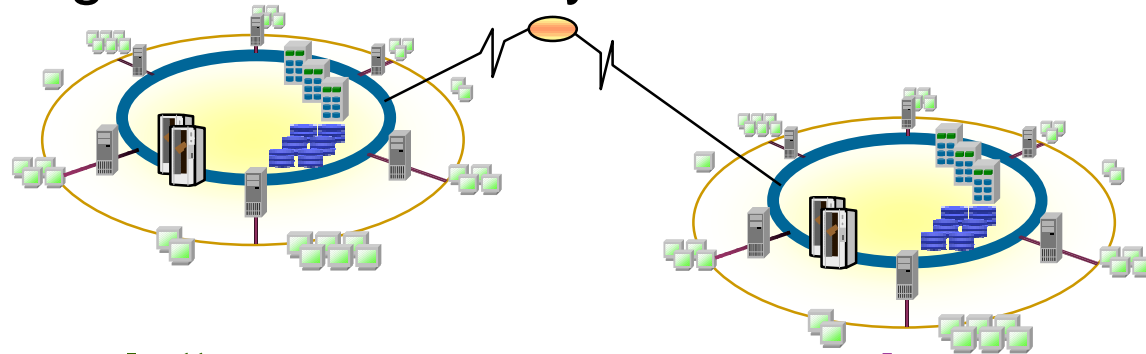
Data  
Access

Data  
Protection



# The SAN Storage Challenge

- ▼ SAN storage has network-like characteristics
  - Too many devices to enumerate
    - Physical and logical devices
  - Devices come and go
  - Devices can be widely separated
  - Device capabilities can vary
  - Storage access security is an issue



In general, “*storage management by wandering around*” is no longer a viable option

Data  
Access

Data  
Protection

# Why Aren't We "There"?

- ▼ **SAN hardware is an enabler**
  - connects lots of servers to lots of storage
  - Provides enough bandwidth to do something useful
  - creates opportunity for innovation
- ▼ **The good news: lots of innovation is going on**
  - Everyone wants to be your SAN storage supplier
  - Everyone wants to run your SAN backups
  - Everyone wants to manage your SAN
- ▼ **The bad news: lots of innovation is going on**
  - Everyone's SAN storage is slightly different
  - Everyone has approached SAN backup differently
  - Everyone has his own ideas about management

Data  
Access

Data  
Protection

# SANs Need Cooperation

- ▼ **SANs have most value when connected entities cooperate**
  - To control storage device access
  - To negotiate storage device ownership
  - To share access to files or databases
  - To pass data directly between devices
- ▼ **Cooperation happens through software**
- ▼ **SANs have a software dimension**
  - And the software industry has largely been asleep at the switch!
    - The hardware is here
    - The software has yet to exploit it

Data  
Access

Data  
Protection

# Keys to SAN Success: Standards

- ▼ VERITAS a leader in all key I/O industry interoperability standards groups



SNIA  
Storage Networking Industry Association



**Fibre** Alliance



Until standards mature, SAN interoperability will be via case-by-case qualification

Data  
Access

Data  
Protection

# Companies In the SAN Space



Data  
Access

Data  
Protection

# VERITAS SANPoint Control History Timeline

Nov. 1999 – V<sup>3</sup> SAN Technology Initiative Announced

June 2000 – **SUN** Microsystems licenses V<sup>3</sup> SAL and SPC

Dec. 31, 2000 – SPC Exceeds Revenue Forecasts

October 2000 – **HDS** bundle /reseller agreement

February 2001 – **Hitachi** worldwide agreement

1999

2000

2001

August 2000 – **Qlogic** bundle / reseller agreement

October 2000 – SPC 1.0 Ships with partnership agreements with **Brocade**, **Emulex**, **JNI** and **McData**

March 2001 – SPC 2.0 announced with all existing partnerships plus new **INRANGE** agreement

Data Access

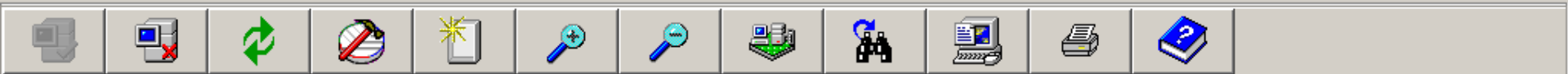
Data Protection

# SAN Management Demonstration Using VERITAS SANPoint Control 2.0

Data  
Access

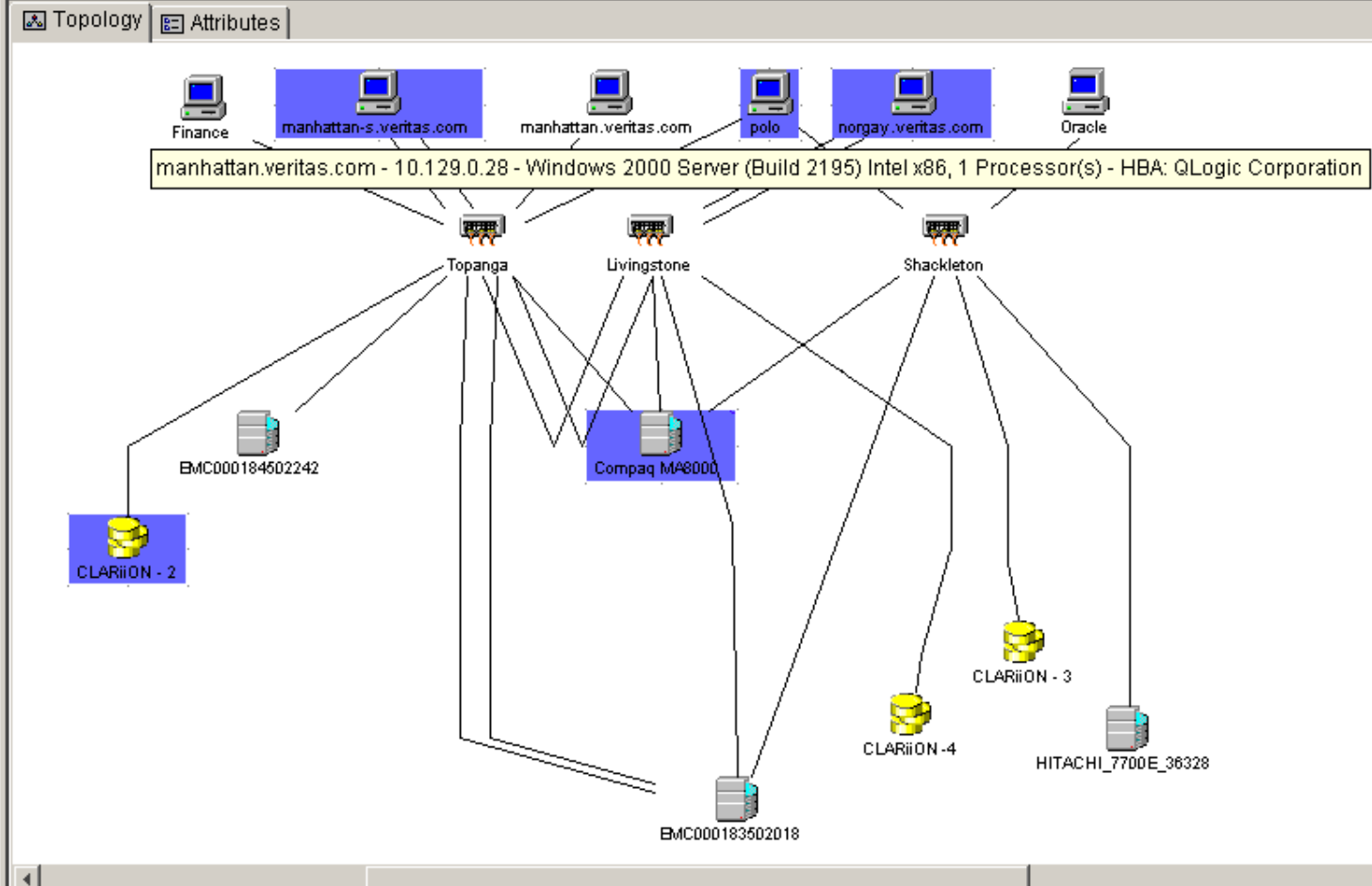
Data  
Protection



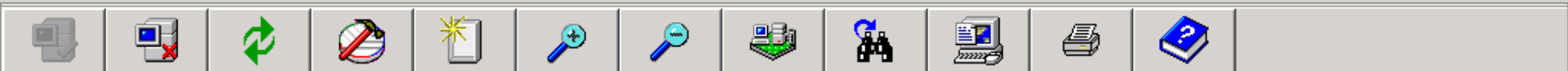


- Fabrics
  - Shackleton
  - Fabric Livingstone
    - Switches
      - Livingstone
      - Topanga**
  - Unzoned Objects
  - Zones
    - Cluster1\_Web
    - EMC
    - Engineering
    - Finance
    - HDS
    - NetBackup
    - SolarisZone
    - WindowsZone**
  - Unconnected Devices
  - Unconnected Hosts

Display Name	Port State	Port Type	GBIC Type	World Wide Name
Port 00 on Topanga	Online	E Port	Shortwave	20:00:00:60:69:10:13:4a
Port 01 on Topanga	Offline	Unknown Por...	Shortwave	20:01:00:60:69:10:13:4a
Port 02 on Topanga	Online	F Port	Shortwave	20:02:00:60:69:10:13:4a
Port 03 on Topanga	Online	F Port	Shortwave	20:03:00:60:69:10:13:4a
Port 04 on Topanga	Online	E Port	Shortwave	20:04:00:60:69:10:13:4a
Port 05 on Topanga	Offline	Unknown Por...	Shortwave	20:05:00:60:69:10:13:4a







Hosts View

- All Hosts
  - 10:00:00:e0:69:c0:42:ab
  - 20:00:00:e0:8b:01:2a:62
  - 30:00:00:e0:69:00:06:fa
  - magellan4.veritas.com
  - magellan8
  - manhattan.veritas.com
  - manhattan-s.veritas.com
  - nora.veritas.com
  - norgay.veritas.com
- Unconnected Hosts
- Unzoned Hosts
- Zoned Hosts

Fabrics Devices Hosts Groups

Display Name
Port 10:00:00:00:c9:20:dc:da
Port 10:00:00:00:c9:20:e3:81

Topology Attributes Connectivity OS Handles HBAs Events

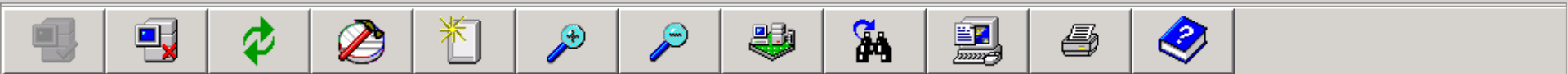
Selected HBA: HBA 20:00:00:00:c9:20:dc:da

Physical Connectivity

WWN	Port WWN	Switch	Switch Port	Switch Port WWN
20:00:00:00:c9:20:dc:da	10:00:00:00:c9:20:dc:da	Switch3	03	20:03:00:60:69:20:27...

Zones

Zone	WWN	WWN Type	Fabric
danz_wow_wow	20:03:00:60:69:20:27:a6	switch port	Fabric Switch3
HDSZONE	20:00:00:00:c9:20:dc:da	node	Fabric Switch3
ISIS_SAL_PROVIDER_TES...	20:00:00:00:c9:20:dc:da	node	Fabric Switch3
newzoneconnectedtomoret...	20:00:00:00:c9:20:dc:da	node	Fabric Switch3
newzoneconnectedtomoret...	20:03:00:60:69:20:27:a6	switch port	Fabric Switch3
newzonefromallocationwiz...	20:00:00:00:c9:20:dc:da	node	Fabric Switch3
newzonefromallocationwiz...	20:03:00:60:69:20:27:a6	switch port	Fabric Switch3
zonefromdurham	20:00:00:00:c9:20:dc:da	node	Fabric Switch3



Hosts View

- All Hosts
  - 10:00:00:e0:69:c0:42:ab
  - 20:00:00:e0:8b:01:2a:62
  - 30:00:00:e0:69:00:06:fa
  - magellan4.veritas.com**
  - magellan8
  - manhattan.veritas.com
  - manhattan-s.veritas.com
  - nora.veritas.com
  - norgay.veritas.com
- Unconnected Hosts
- Unzoned Hosts
- Zoned Hosts

Fabrics Devices Hosts Groups

Display Name
Port 10:00:00:00:c9:20:dc:da
Port 10:00:00:00:c9:20:e3:81

Topology Attributes Connectivity OS Handles HBAs Events

Selected HBA HBA 20:00:00:00:c9:20:dc:da

HBA Attributes

Attribute	Value
Create Time	Fri Mar 02 21:08:22 2001
Creator	HBA[magellan4]
Discovery State	00
Display Name	HBA 20:00:00:00:c9:20:dc:da
Driver Information	Driver Version(4.02k)
Firmware Version	3.20A7 (S2F3.20A7)
HBA Mode	Point to Point
Product Name	LP7000
Vendor Name	Emulex Corporation
World Wide Name	20:00:00:00:c9:20:dc:da

Port Data

Port WWN	Port Type	Status	ID
10:00:00:00:c9:20:dc:da	N Port	Online	0x21300

VERITAS SANPoint Control - Hosts View

File Edit View Tools Selected Help

Topology Attributes Events

Hosts View

- All Hosts
- Unconnected Hosts
- Unzoned Hosts
- Zoned Hosts

Fabrics Devices Hosts Groups

Display Name	Type
All Hosts	All Discovered H
Unconnected Hosts	Unconnected Hc
Unzoned Hosts	Unzoned Hosts
Zoned Hosts	Hosts Root

Properties of Livingstone

Attribute	Value
Create Time	Fri Mar 02 21:10:54 2001
Creator	MGEX[manhattan]
Discovery State	Discovered
Display Name	Livingstone
Domain ID	04
Firmware Version	v2.3_rc6
Free Ports	2
HTTP IP Address	10.129.0.42
Model	Silkworm 2400
OutofBand Address	10.129.0.42
Port Count	08
SNMP IP Address	10.129.0.42

Close

Overview

Display on Login

Switch3

SUN 0

Livingstone

SEAGATE

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Press F1 for Help

Hosts View



EMC000183502018

- 04A
  - 000
    - 04A
    - 00A
    - 04A
    - 00C
      - 04A
    - LUN 00
      - 04A
    - LUN 01
    - LUN 02
    - LUN 03
    - LUN 255
  - 13B
- EMC000184502242
- HITACHI\_9900\_759B

fabrics | Devices | Hosts | Groups

Display Name

Topology | Attributes | Events | OS Handles

Attribute	Value
Advisory Display Name	00
Cost	
Create Time	Fri Mar 02 21:09:39 2001
Creator	HBA[manhattan-s]
Device Type	Disk
Discovery State	Discovered
Display Name	00
Location	
LUN Capacity	2.94 MB
LUN Configuration	2-Way-Mir
LUN ID	255
Product Name	SYMMETRIX
Revision	5567
Serial Number	502242074000
Update Time	Mon Mar 05 13:15:06 2001
Updated by	HBA[manhattan-s]
Vendor Name	EMC Corporation



**Devices View**

- All Devices
  - CLARiiON
  - CLARiiON - 2
  - CLARiiON - 3
  - CLARiiON - 4
  - Compaq MA8000
  - EMC000183502018
  - EMC000184502242
  - HITACHI\_7700E\_3632E
    - Hitachi Data System
      - CU:0\_LDEV:F0
      - CU:0\_LDEV:F5
      - CU:0\_LDEV:FA
      - CU:1\_LDEV:0
      - CU:1\_LDEV:14
      - CU:1\_LDEV:5
      - CU:1\_LDEV:A

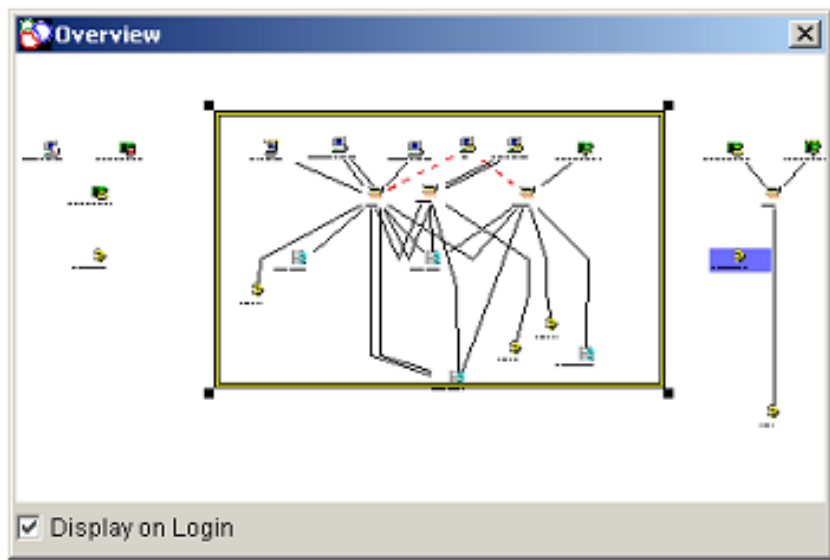
Fabrics Devices Hosts Groups

Display Name
CU:0_LDEV:F0
CU:0_LDEV:F5
CU:0_LDEV:FA
CU:1_LDEV:0
CU:1_LDEV:14
CU:1_LDEV:5
CU:1_LDEV:A
CU:1_LDEV:F
LUN 00
LUN 01
LUN 02
LUN 03
LUN 04
LUN 05
LUN 06
LUN 07

Topology Attributes Events Policies Alerts

Show alerts for: Groups View  Include descendants of: Groups View  Show all alerts

Priority	Date/Time	Description	Object
Critical	3/5/01 3:56 PM	dur_switch3_0 is experienci...	Port 00 on dur_switch3
Critical	3/5/01 3:56 PM	dur_switch3_0 is losing syn...	Port 00 on dur_switch3
Critical	3/5/01 3:56 PM	dur_switch3_0. is losing sig...	Port 00 on dur_switch3
Critical	3/5/01 3:56 PM	Dur_Ancor1_3 is experienci...	Port 03 on Dur_Ancor1
Critical	3/5/01 3:56 PM	Dur_Ancor1_3 is experienci...	Port 03 on Dur_Ancor1
Warning	3/5/01 3:56 PM	Dur_Ancor1_3 is experienci...	Port 03 on Dur_Ancor1



6 Alerts

VERITAS SANPoint Control - Fabrics View

File Edit View Tools Selected Help

Policy Conditions : Error: The array's cache has an acute error

Apply policy to

- All objects of type:
- All objects that provide the collector specified below
- Object Name:

Select Collector

Collector: HitachiCacheError

The HitachiCacheError collector determines the presence and severity of an error in the array's cache. For more information, refer to 'collectors' in SPC Manuals and Help.

Alarm Condition

Equal CacheAcuteError

< Back Next > Finish Cancel Help

82 Policies

Press F1 for Help

Fabrics View

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Policies Alerts

descendants of: Fabrics View Show all policies

Object	Status
with collector: DelimiterErrors	Enabled
with collector: InvalidOrderedSets	Enabled
with collector: InvalidTransmissio...	Enabled
with collector: LinkFailures	Enabled
with collector: PrimitiveSequenceP...	Enabled
with collector: AddressErrors	Enabled
with collector: CRC_Errors	Enabled
with collector: DelimiterErrors	Enabled
with collector: EncodingDisparityE...	Enabled
with collector: InvalidOrderedSets	Enabled
with collector: InvalidTransmissio...	Enabled
with collector: LinkFailures	Enabled
with collector: PrimitiveSequenceP...	Enabled
with collector: SignalLossDetectio...	Enabled
with collector: SignalLossDetectio...	Enabled
with collector: SyncLossDetections	Enabled
with collector: SyncLossDetections	Enabled
with collector: LinkResetsReceived	Enabled
with collector: FramesTooLong	Enabled
with collector: LinkResetsReceived	Enabled
with collector: FramesTruncated	Enabled
with collector: LinkResetsTransmi...	Enabled
with collector: LinkResetsTransmi...	Enabled
Error: The array's cache has a moder...	All with collector: HitachiCacheError Enabled
Error: The array's cache has a seriou...	All with collector: HitachiCacheError Enabled
Error: The array's cache has a servic...	All with collector: HitachiCacheError Enabled
Error: The array's cache has an acute ...	All with collector: HitachiCacheError Enabled
Error: The array's internal bus has a ...	All with collector: HitachiInternalBusE... Enabled
Error: The array's internal bus has a ...	All with collector: HitachiInternalBusE... Enabled
Error: The array's internal bus has a ...	All with collector: HitachiInternalBusE... Enabled
Error: The array's internal bus has an...	All with collector: HitachiInternalBusE... Enabled
Error: The array's processor has a m...	All with collector: HitachiProcessorErr... Enabled
Error: The array's processor has a se...	All with collector: HitachiProcessorErr... Enabled

**VERITAS SANPoint Control - All Devices**

File Edit View Tools Selected Help

Topology Attributes Events Policies Alerts

Show policies for: All Devices Include descendants of: All Devices Show all policies

Policy Actions : Availability: Device is unreachable via IP

Alert Command

Summary:

[Object](#) is unreachable via IP

Detail:

Policy Name = [PolicyName](#)  
Object Name = [Object](#)

Send alert to console with severity Warning

Notify recipients

Warning  
Critical  
Error  
**Warning**  
Information

Add...  
Edit...  
Remove

< Back Next > Finish Cancel Help

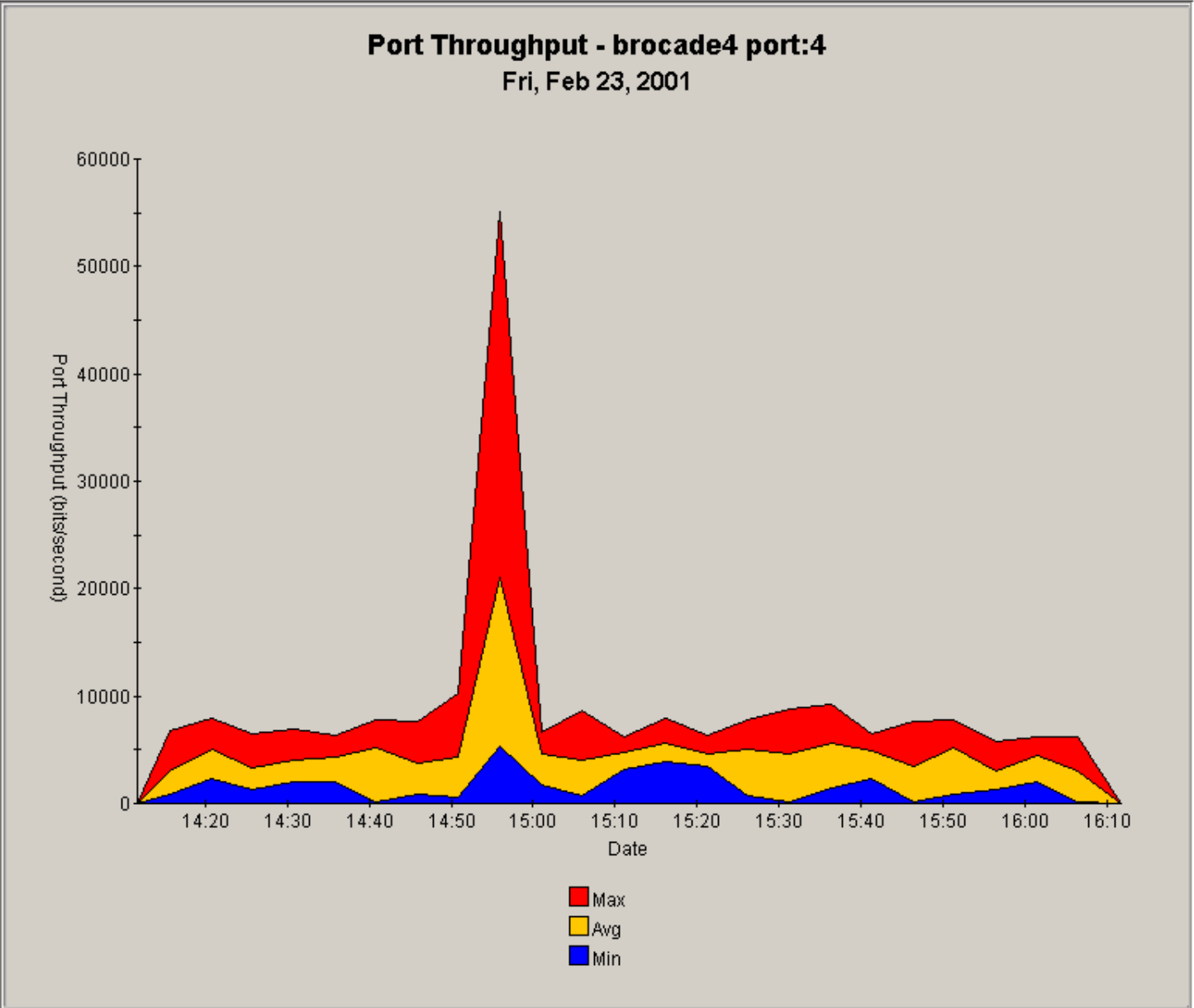
Environment	Policy Name	Status
Environment: The array's power supp...	All with collector: HitachiPowerSupply...	Enabled
Environment: The array's power supp...	All with collector: HitachiPowerSupply...	Enabled
Environment: The array's power supp...	All with collector: HitachiPowerSupply...	Enabled
Error: Port is experiencing a high nu...	All with collector: EncodingDisparityE...	Enabled
Error: Port is experiencing a high nu...	All with collector: AddressErrors	Enabled
Error: Port is experiencing a high nu...	All with collector: CRC_Errors	Enabled
82 Policies		

Press F1 for Help

All Devices (1)

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- Reports
  - Fabric
  - Device
  - Host
    - HostOverview
    - HostAllocation
  - Switch
    - SwitchHardware
    - SwitchFabric
    - SwitchPort
    - SwitchPortConnections
  - HBA
    - HBAHardware
  - Groups
  - Alerts
  - Performance
    - PortThroughput**
    - PortUtilization
    - TotalFramesTransmitted
    - TotalFramesReceived
    - SignalLossDetections
    - PortLinkFailures
    - CRCErrors
    - Class3Discards
    - AddressErrors
    - Class1FramesRejected
    - Class2FramesRejected
    - DelimiterErrors
    - EncodingDisparityErrors
    - FramesTooLong
    - FramesTruncated
    - InvalidOrderedSets
    - InvalidTransmissionWords
    - LinkResetsReceived
    - LinkResetsTransmitted
    - PrimitiveSequenceProtocolError
    - SyncLossDetections
    - Class1FramesReceived
    - Class1FramesTransmitted
    - Class2FramesReceived
    - Class2FramesTransmitted



Records retrieved:23



VERITAS SANPoint Control - Hitachi Data Systems 49

File Edit View Tools Action Help

Topology Attributes Connectivity OS Handles Events

Devices View

- All Devices
  - CLARiiON - 3
  - CLARiiON - 4
  - Compaq MA8000
  - EMC000183502018
  - EMC000184502242
  - HITACHI\_7700E\_36328
  - Hitachi Data Systems 49
    - CU:0\_LDEV:F0
    - CU:0\_LDEV:F5
    - CU:0\_LDEV:FA
    - CU:1\_LDEV:0
    - CU:1\_LDEV:14
    - CU:1\_LDEV:5
    - CU:1\_LDEV:A
    - CU:1\_LDEV:F
    - LUN 00
    - LUN 01
    - LUN 02
    - LUN 03
    - LUN 04
    - LUN 05
    - LUN 06
    - LUN 07

Topology

Livingstone

Shackleton

Topanga

nora.veritas.com

manhattan-s.veritas.com

manhattan.veritas.com

polo

norgay.veritas.com

30:00:00:e0:69:00:06:fa

Compaq MA8000

EMC000183502018

CLARiiON - 3

CLARiiON - 4

HITACHI\_7700E\_36328

LUN Masking Wizard - Summary page

Select Finish to confirm selections, or select Back to modify selections.

Array port binding

Use LUN LUN 01 bound to array port 13B on enclosure EMC000184502242

LUN Masking

Port 20:00:00:e0:69:40:27:6d on Oracle

Port 20:00:00:e0:69:40:2f:7a on Oracle

Zoning

Add to zone Engineering

< Back Next > Finish Cancel Help

Press F1 for Help

Hitachi Data Systems 49

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The screenshot displays the VERITAS SANPoint Control interface. On the left, a 'Devices View' tree lists various storage components, including CLARiiON arrays and Hitachi Data Systems 49 controllers. The main window shows a network topology with nodes like 'Topanga', 'Livingstone', and 'Shackleton' connected to various servers and storage devices. A 'LUN Masking Wizard - Summary page' dialog box is open in the foreground, showing configuration options for array port binding, LUN masking (with specific Oracle ports), and zoning (set to 'Engineering'). The status bar at the bottom indicates the user is connected to 'manhattan.veritas.com:2802'.



Groups View

- Generic Groups
- Storage Accounts
  - Oracle
    - Devices
      - Device 0
      - Device 1
      - Device 2
      - Device 3
      - Device 4
      - Device 5
      - Device 6
      - Device 7
      - Device 8
      - Device 9
    - Groups
    - Hosts

Topology | Attributes | Events | Policies | Alerts

Fabrics | Devices | Hosts

Display Name

- Devices
- Groups
- Hosts
- Switches

Volume Manager for Windows 2000 -- Error detected. Select Events tab for details.

Computer Task View Help

General	Events	Disk View	DM View	Statistics
Name	Status	Type	Disk ...	Capa... Unall... Graphical Layout Prc
Disk 1	Online	Dyna...	Dyna...	4.23... 4.18...
VolumeA (F:)	Healthy	Dyna...	Dyna...	19.99... 17.56... 12%
VOLUMEB (G:)	Healthy	Dyna...	Dyna...	19.79... 19.79... 0%
VolumeD (I:)	Healthy	Dyna...	Dyna...	29.99... 27.56... 8%
VolumeE (J:)	Healthy	Dyna...	Dyna...	19.99... 52.50... 100%

EXPRESS

- Disk Groups
  - Basic Group
    - Disk 4
    - CdRom 0
    - IMAGE (D:)
    - SYS\_NT4 (C:)
    - SYS\_W2KS (E:)
  - DynamicGroup (Primary)
    - VOLUMEB (G:)
    - VolumeA (F:)
    - VolumeC (H:)
    - VolumeD (I:)
    - VolumeE (J:)
    - Disk 0
    - Disk 1
    - Disk 2
    - Disk 3
- Disks
  - Disk 0
  - Disk 1
  - Disk 2
  - Disk 3
  - Disk 4
  - CdRom 0
- Volumes
  - VolumeE (J:)
  - (Z:)
  - IMAGE (D:)
  - SYS\_NT4 (C:)
  - SYS\_W2KS (E:)
  - VOLUMEB (G:)
  - VolumeA (F:)
  - VolumeC (H:)

VERITAS SANPoint Control - norgay.veritas.com

File Edit View Tools Action Help

Hosts View

- All Hosts
  - magellan4.veritas.com
  - magellan8
  - manhattan.veritas.com
  - manhattan-s.veritas.com
  - nora.veritas.com
  - norgay.veritas.com
  - polo
- Unconnected Hosts
- Unzoned Hosts
- Zoned Hosts

Display Name	Port Type	Port State
Port 20:00:00:e0:69:40:2b:eb	N Port	Online
Port 20:00:00:e0:69:40:2c:d9	N Port	Online

Topology Attributes Connectivity OS Handles HBAs

HBA	Device	LUN	D...	Device Path	Stat...
HBA 10:00:00:e0:69:40:2b:eb(20:00:00:e0:69:40:2c:d9)	04A	00	50:0...	/dev/rdskc2t1 5d25s2	Online
HBA 10:00:00:e0:69:40:2b:eb(20:00:00:e0:69:40:2c:d9)	04A	00C	50:0...	/dev/rdskc2t1 5d3s2	Online
HBA 10:00:00:e0:69:40:2b:eb(20:00:00:e0:69:40:2c:d9)	04A	00A	50:0...	/dev/rdskc2t1 5d1 s2	Online
HBA 10:00:00:e0:69:40:2b:eb(20:00:00:e0:69:40:2c:d9)	04A	074	50:0...	/dev/rdskc2t1 4d25s2	Online
HBA 10:00:00:e0:69:40:2b:eb(20:00:00:e0:69:40:2c:d9)	04A	028	50:0...	/dev/rdskc2t1 4d7s2	Online
HBA 10:00:00:e0:69:40:2b:eb(20:00:00:e0:69:40:2c:d9)	04A	027	50:0...	/dev/rdskc2t1 4d6s2	Online
HBA 10:00:00:e0:69:40:2b:eb(20:00:00:e0:69:40:2c:d9)	04A	026	50:0...	/dev/rdskc2t1 4d5s2	Online
HBA 10:00:00:e0:69:40:2b:eb(20:00:00:e0:69:40:2c:d9)	04A	025	50:0...	/dev/rdskc2t1 4d4s2	Online
HBA 10:00:00:e0:69:40:2b:eb(20:00:00:e0:69:40:2c:d9)	04A	024	50:0...	/dev/rdskc2t1 4d3s2	Online
HBA 10:00:00:e0:69:40:2b:eb(20:00:00:e0:69:40:2c:d9)	04A	023	50:0...	/dev/rdskc2t1 4d2s2	Online

VERITAS SANPoint Control Reports

File View Reports Help

Host Allocation Report

Reports

- Fabric
- Device
- Host
  - HostOverview
  - HostAllocation
- Switch
- HBA
- Groups
- Alerts
- Performance
  - Traffic
  - Errors

Host Display Name	Capacity(GB)	LUNs
manhattan.veritas.com	222.0	85
magellan8	850.4	7
magellan4.veritas.com	918.72	20
manhattan-s.veritas.com	390.49185	40
nora.veritas.com	890.5	9
norgay.veritas.com	272.27222	39
polo	99.892044	11

Hosts Groups  
Fabrics Devices

Press F1 for Help

norgay.veritas.com (2)

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VERITAS SANPoint Control - All LUNs

File Edit View Tools Action Help

Devices View

- All Devices
  - EMC000183502018
    - All LUNs
    - Ports
  - EMC000184502242
    - All LUNs
    - Ports
  - HITACHI\_7700E\_36:
    - Hitachi Data Syst
      - CU:0\_LDEV:F
      - CU:0\_LDEV:F
      - CU:0\_LDEV:F
      - CU:1\_LDEV:0
      - CU:1\_LDEV:1

Display Name | Type

All LUNs	LUNs View Root
Ports	Ports View Root

Topology | Attributes | Security

Host	LUN	Array Port	SCSI LUN ID	HBA	HBA Port
Oracle	000	04A	0xff	HBA 10:00:00:e0:69:...	Port 20:00:00:e0:69:...
Oracle	000	04A	0xff	HBA 10:00:00:e0:69:...	Port 20:00:00:e0:69:...
norgay.veritas.com	015	04A	0x20	HBA 10:00:00:e0:69:...	Port 20:00:00:b0:e5:...
Oracle	015	04A	0x20	HBA 10:00:00:e0:69:...	Port 20:00:00:e0:8b:...

VERITAS SANPoint Control Reports

File View Reports Help

Device Properties Report

Reports

- Fabric
  - FabricOverview
  - FabricZones
- Device
  - DeviceOverview
  - DeviceZone
  - DeviceProperties
- Host
- Switch
- HBA
- Groups
- Alerts
- Performance

Device Properties Report

Fri, Mar 9, 2001

Enclosure	Vendor	Device Name	Device Type	Capacity(GB)	LUNs
EMC000184502242	EMC Corpora	04A	Disk	265.51123	25
HITACHI_7700E_3	Hitachi Da	Hitachi Data Sy	Disk	110.746826	16
EMC000183502018	EMC	04A	Disk	72.418594	8
Compaq MA8000	Compaq	SEAGATE 1	Disk	9.056905	1
Compaq MA8000	Compaq	SEAGATE 2	Disk	9.056905	1
Compaq MA8000	Compaq	SEAGATE 3	Disk	9.056905	1
Compaq MA8000	Compaq	SEAGATE 4	Disk	9.056905	1
Compaq MA8000	Compaq	SEAGATE 5	Disk	9.056905	1
CLARiiON -4	SEAGATE	SEAGATE 39	Disk	9.021779	1
CLARiiON -4	SEAGATE	SEAGATE 46	Disk	9.021779	1
CLARiiON - 2	SEAGATE	SEAGATE 18	Disk	9.104954	1
CLARiiON - 2	SEAGATE	SEAGATE 19	Disk	9.104954	1

Fabrics | Hosts | Groups

019 | 04A | 0x30 | 21:00:00:e0:8b:00:e5...

Press F1 for Help | All LUNs | Connected to norgay.veritas.com

VERITAS SANPoint Control - Finance Dept

File Edit View Tools Action Help

Groups View

- Generic Groups
  - Finance Dept
    - Devices
    - Groups
    - Hosts
    - Switches
- Storage Accounts
  - Storage Admin Group
    - Devices
    - Hosts
  - Storage Groups
    - Finance
      - Devices

Display Name

- Devices
- Groups
- Hosts
- Switches

Topology Attributes

VERITAS SANPoint Control Reports

File View Reports Help

Groups Inventory Report

Reports

- Fabric
- Device
- Host
- Switch
- HBA
- Groups
  - GroupsInventory
- Alerts
- Performance

### Groups Inventory Report

Fri, Mar 9, 2001

Group Name	Description	Type	Total Capacity (GB)	Hosts	Devices	Switches
Finance	Boston Finance Depar	Storage Group	0.0	0	3	0
Storage Admin Group	Boston IS Dept	Storage Account	0.0	3	3	0
Finance Dept	Boston Oracle group	Generic Group	0.0	4	4	2

Press F1 for Help

Finance Dept (4)

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# VERITAS and SANs Today

- ▼ **Today VERITAS ships 6 SAN-enabled products:**
  - Cluster Server
  - Volume Manager
  - Backup Exec and NetBackup Shared Storage Option
    - More than 2000 licenses
  - Storage Migrator (HSM)
  - V<sup>3</sup> Storage Appliance
  - SANPoint Control
- ▼ **Soon More**
  - Allocation Solutions
  - Storage Application Management Solutions
  - And More...

Data  
Access

Data  
Protection

# Industry Support for SANPoint Control 2.0

## ▼ SPC Distribution Partners

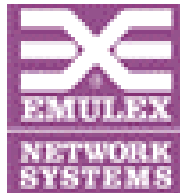


BROCADE

**HITACHI**  
DATA SYSTEMS



## ▼ Advanced Host Bus Adapter (HBA) Integration



## ▼ Advanced Switch Integration & Active Management



BROCADE



Data  
Access

Data  
Protection

# Testing the SAN Solutions

- ▼ **VERITAS has created the iLab whose role it is to:**
  - Find out what really works and what doesn't
    - Testing and certifying solutions
    - Make the information available to the world
  - Interoperability testing of VERITAS applications
    - On supported hardware and OS platforms
  
- ▼ **Located in two locations:**
  - VERITAS Headquarters location in Mountain View, California (USA)
  - VERITAS Orlando location

Data  
Access

Data  
Protection



# SANPoint Control Vision

- ▼ **Product Themes 2001 and beyond**
  - Expanded Operating System and Device Support Coverage
  - Installation and Usability Enhancements
  - Secure Storage Allocation and Provisioning
  - Enhancing Quality of Storage Service (QoSS) through Performance & Capacity Management
  - Integrated Solutions with VERITAS Software Applications

Data  
Access

Data  
Protection

# Expanded Operating System and Device Support Coverage

- ▼ **Expand OS coverage to HP-UX, AIX, Whistler, and Linux**
- ▼ **Ongoing addition of support for the most recently available devices from our established SAN partners**
- ▼ **Add support for emerging SAN device vendors such as INRANGE and Troika**
- ▼ **Support new technologies, including 2GB HBAs, third party copy data movers, and WAN Storage Routers (Fibre, iSCSI)**
- ▼ **Direct-attached and Network-Attached storage**

Data  
Access

Data  
Protection

# Installation and Usability Enhancements

- ▼ **Distributed installation enhancements using 'push' methodologies**
- ▼ **Web user interface**
- ▼ **Launch in-context**
- ▼ **Logical topology visualization and filtering**
- ▼ **Continual enhancements and additions to reporting**
- ▼ **Ongoing enhancements to ease of use based on customer feedback**

Data  
Access

Data  
Protection

# Secure Allocation and Provisioning

- ▼ **Extending storage access mechanisms (for example, adding INRANGE zoning and HP storage LUN security)**
- ▼ **Visualization of VERITAS volume (mapped to disks) and disk group (disk members) layout**
- ▼ **Storage account security and state tracking**
- ▼ **Request for storage triggered by monitoring of file system, volume, database table or application**
- ▼ **Ability to automatically grow VERITAS file system or VERITAS volume**
- ▼ **Intelligent provisioning engine through new V<sup>3</sup> Intelligent Provisioning Service (IPS) technology (optional component)**

Data  
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# Enhancing QoS through Performance & Capacity Management

- ▼ **Capacity (usage, charge-back) tracking and reporting extended to volumes, file systems and applications**
- ▼ **ServPoint Appliance storage visualization, performance monitoring and capacity tracking**
- ▼ **Complex policies and correlation of events to determine root cause**
- ▼ **SAN configuration (hardware and software) snapshot and historical tracking**
- ▼ **Filtering of events/policies by logical groups**

Data  
Access

Data  
Protection

# Integrated Solutions with VERITAS Software Applications

- ▼ **Integrated Solution with VERITAS Cluster Server**
  - Discovery and visualization of VCS clusters on the SAN; Cluster View showing members of the cluster and associated devices (physical device, physical data layout)
  - In-context launch from SANPoint Control clustered host to VCS and from VCS disk to SANPoint Control
  - SPC made highly available
  
- ▼ **Integrated solution with VERITAS Server Free backup**
  - Discovery and visualization of 3PC engines on the SAN; NBU Server Free View showing members (Master/Media) and their associated devices
  - In-context launch from SANPoint Control
  - Monitoring/Policy support for Server Free environment

Data  
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# Why VERITAS SANPoint Control?

- ▼ **Strategic VERITAS Investment**
- ▼ **Strong Market Position in SAN Management**
- ▼ **Broadest Range of Strategic Partnerships**
- ▼ **SPC 2.0 Delivers Industry-Leading Feature Set**
- ▼ **Exceptional Customer Demand and Adoption, Increasing Daily**
- ▼ **Visionary Futures and Aggressive Roadmap**

Data  
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